



TERMS & CONDITIONS LYNCH HOTEL GROUP CUSTOMER LOYALTY CLUB FOR GUESTS/CUSTOMERS

1. It's easy to earn points with the Lynch Customer Loyalty Club. The total amount of your bill is applied toward your account. For every euro you spend you'll earn 1 point(s). It's that simple. Additionally, as a valued member in our exclusive program, you will receive numerous gifts and discounts throughout the year. Personalized recognition, excellent service and exceptional quality are only a few of the benefits you will receive. Your satisfaction is our top priority.
2. The Loyalty Club's rewards and incentive offers may not be combined with other advertised hotel special offers or promotions or discounts.
3. Your club card and any associated offers are valid at participating locations only.
4. No purchase is necessary to receive a Lynch Customer Loyalty Club membership card.
5. To earn points, you must present your Lynch Customer Loyalty Club membership card at the time of purchase.
6. For every one-euro purchase (€1.00), your account will be credited with 1 point(s). Lynch Gift Card payments will not accrue Loyalty Points.
7. All transactions can be viewed online and incentive offers and rewards accounts can be viewed online at www.lynchhotels.com/loyalty
8. You may occasionally receive complimentary incentives offers. Incentive offers may be issued in recognition of various events, such as birthdays and anniversaries. You will be notified of offer eligibility via email and/or on your transaction receipt.
9. Neither a receipt nor letter is necessary for offer redemption. To redeem an incentive offer or reward, however, you must request a specific offer at time of sale. You may request an updated account status prior to redemption.
10. Points earned on a transaction may not be applied towards that transaction but may be applied towards any subsequent transaction.
11. Points redeemed during reward redemption are deducted from your account balance at time of redemption.
12. At our company's/hotel's discretion, redemption of incentive offers may be limited to one per transaction. Check before you book or order your meal
13. Rewards may not be redeemed in multiples and in combinations. Rewards may not be redeemed in conjunction with an incentive offer.
14. Incentive offer values and rewards may only be redeemed by the cardholder and are non-transferable.
15. Incentive offer values, rewards and reward payout schedules may vary by hotel location.
16. Lynch Customer Loyalty Club may at its sole discretion modify or substitute offer values and rewards of comparable value without notice.
17. Lynch Customer Loyalty Points will be restricted to €1000 per transaction and cannot be accumulated against wedding/ conferences or banqueting deposits and invoice balances.
18. Lynch Customer Loyalty Club reserves the right to discontinue this program at any time without notice. In the event this program is discontinued, at the management's discretion, outstanding points earned and incentive offers made may still be honoured.
19. Lynch Customer Loyalty Club reserves the rights to discontinue membership privileges and void your point balance if any unauthorized points are accrued or redeemed.
20. Lynch Customer Loyalty Club reserves the right to discontinue membership privileges if the member's account remains inactive for 12 months.
21. Lynch Customer Loyalty Club reserves the right to void your point balance if your account remains inactive for 12 months. Additional restrictions of use may apply.